# June 2018 Steering Committee Meeting

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AGENDA

• Call to Order – Mike Temple
  a) Roll Call – Marilynn Kindell

• Approval of Minutes – Mike Temple
  a) May 2018 CoC Steering Committee Meeting

• Lead Agency Report -- Add to official minutes

• Old Business – Eva Thibaudeau
  a) System Performance Measures
  b) Outreach Leadership Workgroup
  c) VA
  d) FY2017 NOFA
     • Grievance opportunity

• New Business
  a) 2018 Point in Time – Eva Thibaudeau
  b) CoC Steering Committee meeting schedule – Mike Temple
     • February, May, August, November
  c) FY2018 NOFA – Eva Thibaudeau
     • Awaiting GIW

• Announcements

• Public Comments

• Adjournment
The meeting of the Continuum of Care (CoC) Steering Committee was held on May 10, 2018 at 2000 Crawford St., Suite 700, pursuant to proper notification of all Steering Committee members.

Welcome and Introductions
Temple called the meeting to order at 3:31 pm. Kindell conducted roll call and noted there was a quorum.

Approval of Minutes
The minutes from the March CoC Steering Committee meeting were presented. Gunsolley motioned, Titcombe seconded.

The minutes were approved.

Lead Agency Report
The Lead Agency Report was presented by Thibaudeau and added to the official minutes.

Old Business
- Disaster Response- Resources have been identified to limited sources of those who were still in assistance, after the 6 months. Caseloads have officially been handed over to Harris County Social Services.
• **YYA Coordinated Access Triage Tool Updated** - Two questions have been added 10a and 10b. Add to the response to help identify sex trafficking. We had a motion to approve by Gunsolley, and Kindell seconded it. It was approved.

• **AWHA Dashboards**— One of the things they started last year was putting out community dashboards. These are a higher level really looking at who are moving into PH, and who is still on the waitlist. Making sure there is racial, and LGBT equity. We will be sharing monthly data on that dashboard for now.

• **System Updates**— Optional brown bag that will happen before the CoC Steering Committee Meetings. To answer any questions for things that will be on the agenda. Also, for the things that won’t be on the agenda, but needs to be discussed. System performance workgroups, there will be three tasks. First is to look at community dashboards everyone approved, therefore we will be going live with it on the website. There has been an announcement that HUD has $50M for DR RRH. We don’t know if it will be a part of the NOFA, or its own NOFA, but it will be DV RRH. This is an opportunity to create system RRH for DV. Whatever is written by HUD in the NOFA will also establish guidelines. Opportunity for new vouchers which are for FUP, 36 months rental assistance for young people aging out of foster care and mainstream Non-elderly, disabled HCV’s. We are working with child welfare services to prevent/end homelessness for CWS involved families on Reed road. Department Family Protective Services have agreed to this. Subsidizing 30 units. Four housing navigators were assigned to encampments through the end of August. We have about 70 individuals at the Wheeler encampment, 10 are not chronic 60 are they were all assigned a navigator for housing. We are trying to house people and break through barriers. There are 17 people who have been housed out of this encampment. In March we had a 2-day YYA training, and will be back to follow up with a training to make sure this has been helpful. This training talked about trauma enforced elements. Online case management training is under development. All homeless case managers to get this certification. We will have a draft for The Way Home guidebook for the PIF in May. A lot of people wanted things that already existed, so we will have an electronic document we can give to people. It also talks about grievances and if you have one with the lead agency, how you would go about these issues. We will bring it back through here once we are further down the road. We have contracted TA for The Women’s Home to assist them with being a recovery-oriented housing community.

**New Business**

• **CoC Community Conversation**— We had our original in 2012, which kicked off our last five years. We are needing to have an updated community conversation. Potentially alternative types of housing, so there is a range of options for people. System disrupters or natural disasters, how do we deal with these situations. Fall of 2018 will be when the conversations will be happening.

• **FY2018 NOFA**— CoC Registration has been opened, and we have registered our Coc. NOFA Renewal Scoring Tool (Resolution 8.2018) was introduced. Gunsolley made a motion, and Witt seconded it. All in favor and it was approved. The grant inventory worksheet has been sent out.
Announcements
No announcements

Public Comments
No public comments

Adjournment
Upon approval, the meeting was adjourned at 4:28 pm.

Respectfully Submitted,  
Marilynn Kindell, Secretary

Approved,  
Mike Temple, Chairman

Date  
Date
A. Networks, Initiatives and Affinity Groups
   a. CoC Provider Input Forum
      i. The Second Quarter Provider Input Forum was held on Tuesday, May 22\textsuperscript{nd}, at Harris County CSD, 8410 Lantern Point Drive. The Way Home Guidebook was previewed for future input and HUD performance measure scoring was discussed.
   b. CoC Consumer Input Forum
      i. The Consumer Input Forums were conducted in Montgomery County on April 27\textsuperscript{th} and Fort Bend County on April 26\textsuperscript{th}. The Consumer Input Forums focused on gaps and needs assessment primarily for persons on the streets in the Counties. The Facilitator, Dr. Troisi with UT School of Public Health, submitted reports for review and program evaluation.
   c. Housing Houston’s Heroes
      i. The SSVF workgroup meets the second Thursday Monthly from 11am-12:30pm including Jill Albanese, the regional SSVF Coordinator. The June meeting will be held on June 21\textsuperscript{st} from 11am to 12:30pm at the Coalition’s Conference room.
   d. RRH Workgroup
      i. The RRH Family Collaboration supervisors meets once a month. The Project Manager conducts a monthly staffing with each team and facilities a Peer Group for the Case Managers every quarter.
      ii. The FAI/CMI meeting is conducted every other Thursday from 1:00- 2:00 pm.
      iii. The ESG Funders workgroup meets monthly and is comprised of Cities of Houston and Pasadena, Counties of Fort Bend and Harris and the CoC Lead Agency representing the CoC.
      iv. The YA RRH workgroup continues to meet Tuesdays at 11 a.m.
      v. The Singles RRH workgroup meets bi-weekly on Mondays at 10 a.m.
   e. HMIS & Coordinated Access
      i. The Coordinated Access workgroup meets as needed.
      ii. The Permanent Supportive Housing Workgroup meets as needed.
      iii. HIC/PIT input into HDX was completed in mid-April.
      iv. The PIT numbers were released on May 23, 2018 at the State of Homelessness Breakfast. Results show a 58% decrease in homelessness since 2012, however there was a slight increase between 2017-2018. This increase can be attributed to the effects of Hurricane Harvey. The full Executive Summary can be found on the Coalition’s website www.homelesshouston.org.
      v. Data regarding individuals experiencing homelessness due to Hurricane Harvey was provided to the Texas Homeless Network. This information will be used to compare with all other cities/counties in Texas.
      vi. System Performance Measures were submitted into HDX on May 2, 2018, well ahead of the May 31\textsuperscript{st} HUD deadline.
   f. Income Now Workgroups
i. The SOAR Workgroup meets every other month and will meet again on June 20th from 8:30am to Noon at Avenue 360 for Fundamental of SOAR onboarding for all newly certified SOAR specialists.

ii. The SOAR implementation team meets monthly on the first Tuesdays from 2:30 to 3:30pm. Dedicated SOAR staff have begun receiving referrals from clients who have been placed in PSH in previous years.

iii. Income Now workforce team met on May 31st. Workforce Solutions and The Way Home will be improving data matching after June to include more frequent updates of referral information.

iv. CoC Regional Workgroups – The CoC regional team meets weekly from 10:30 to 12:00

i. Fort Bend County
   a) Homeless Prevention Workgroup will meet on June 26 at Fort Bend United Way Center from 2:30 to 4pm.
   b) PM met with Fort Bend Community Development and Fort Bend Behavioral Health Services to discuss CoC guidelines for ESG funding granted.
   c) PM hosted satellite locations in Fort Bend for CoC Steering Committee meeting and Provider Input Forum.
   d) Participated in Project Management Training hosted by True Colors.
   e) Organized tour of Abigail’s Place with Senior PM and ED of Abigail’s Place family shelter.
   f) Facilitated 2nd Quarter Fort Bend Homeless Provider’s Network Meeting to discuss CIF results and progress of local workgroups and committees. SPM presented information on Income Now.
   g) Participated in meeting with the George Foundation to provide progress of lead agency’s collaborative efforts in Fort Bend.
   h) Provided assistance with State of Homelessness Breakfast.

ii. Montgomery County
   a) PM coordinated an information meeting and 2 conference calls for agencies in the county who were interested in New Project or Expansion Projects and Q & A concerning the 2018 NOFA
   b) PM represented The Way Home at the May meeting of the Montgomery County Homeless Coalition
   c) PM invited to lead a conversation about 20 new VASH vouchers for Montgomery County at a lunch hosted by TriCounty Behavioral Healthcare. In attendance were several agencies who provide veteran services in the county. Also, Gary Grier invited 3 key people from the VA Hospital in Houston who will be connected facilitating referrals for voucher applicants.
   d) PM facilitated a Go-To-Meeting for the 2nd quarter Provider Input Forum. Representatives of our two local Provider agencies, Crisis Assistance Center and VOA, joined the meeting at the Conroe Chamber.

a. Performance Measurement Workgroup
i. The first meeting of this workgroup was held on March 21st. Current data trends were reviewed and recommendations were made for making this information public.

b. Landlord Marketing Workgroup
   i. The Landlord Marketing Workgroup will hold a “CoC 101” recruitment event on June 20, 2018. The event is being hosted at the Houston Apartment Association and will present new landlords with basic information about partnering with The Way Home’s permanent housing programs. A legal seminar is being planned for the fall.

c. Advocacy Workgroup
   i. The Advocacy Workgroup continues to meet and refine its message and strategy around visiting City of Houston elected officials and talking about the issue of encampments.

I. Other CoC Items
   • Outreach events targeted towards the two largest encampments were conducted throughout the month. All individuals at both encampments were assessed and targeted for housing. 22 clients from the Wheeler Encampment have been housed and 15 clients from the Chartres Encampment have been housed.
System Updates

System Performance Measures

• Provider Input Forum on May 22\textsuperscript{nd} focused on system performance measures (SPM’s) and the impact on our CoC NOFA application score.
• We have concerns with how the SPM’s are being calculated and also have ideas about ways in which we can improve our SPM’s through data re-capture.
• Eva has relayed our concerns to USICH and will evaluate feasibility of bring to HUD’s attention.
• Performance Measures Workgroup is convening to make system recommendations.

Outreach Leadership Workgroup

• SEARCH Homeless Services, The Harris Center, Avenue 360, Star of Hope, HPD HOT, Houston Recovery Center are convening to enhance coordination, accountability and address data issues.
• Consideration of a mobile app to interface with HMIS.
• Street Outreach data negatively impacted our CoC NOFA application scoring.

Encampment Progress

• Four (4) navigators dedicated to encampments through August 2018.
• By name client move-in list being staff for progress weekly.
• Twenty-five (25) persons from the Wheeler Avenue encampment meeting the federal definition of chronically homeless moved into permanent housing to date.
• The total census of the Wheeler encampment is not decreasing due to people moving in to take the place of those who were assisted with permanent housing.

VA

• USICH regional representative, Bob Pulster and Eva Thibaudeau met with VA mental health and homeless leadership to discuss areas of intersection and enhanced coordination.
• Marc Eichenbaum (COH), Mark Thiele (HHA) and Eva Thibaudeau (CoC) met with VA Director Vazquez to discuss collaboration opportunities and point in time findings.

CoC Steering Committee Meeting Schedule

• Due to decreased volume of resolutions/policies and governance decisions the CoC Steering Committee will move its meetings from monthly to quarterly. Meetings will be held in February, May, August, November and as needed for voting purposes.
• Briefing meetings for Steering Committee designees will be held up to six times year as needed for information dissemination.
System Performance Data
Negative Consequences for Funding

May 22, 2018
• HUD FY2017 CoC NOFA competition: the CoC lost money and desired projects
• HUD made shift from relying on consolidated application narrative for scoring to looking at system performance measures (SPM) as recorded in HMIS (except for DV aggregate reporting)
• The Way Home overall score in competition was 157.25 (total points available = 200)
• Median score across country = 147.5
• Weighted median = 159.75
• CoCs scoring below weighted median had Annual Renewal Demand (ARD) cut
• CoCs scoring above the weighted median had ARD maintained or increased
• Lost points for Length of Time Homeless (5/11 possible points)
• Successful PH Placement and Retention (0/9 possible points)
• Job and Income Growth (.5/4 possible points)
• CoCs re-housing families w/minor children within 30 days (0/3 possible points)
• Street outreach performance and coordination (0/3 possible points)
• CoC Performance (55/82 possible points)
4 Main SPM HUD is weighing

Point-in-Time
- Is it rising?
- How are subpops faring?
- Is coverage adequate?

The Way Home Data:
- FY 2018 count high observations
- Effects of Hurricane Harvey
- Few resources for single adults
- Affordable housing shortage
4 Main SPM HUD is weighing

Length of Time Homeless

- Are families being housed w/in 30 days?
- Persons in ES
- Persons in ES and TH

The Way Home Data:

- FY2015 and FY2016 LOT average = 43 for ES
- FY2015 LOT average = 93 for ES and TH
- FY2016 LOT average = 87 for ES and TH
- Self report increases LOT
4 Main SPM HUD is weighing

Returns to homelessness

- Looks at SO, ES, TH and PH separately
- Reviews intervals of 6 mos, 12 mos, 13-24 mos and 24 mos

The Way Home Data:

- Overall 2 yr returns to homelessness = 30%
- ES returns at 2 yrs = 27%
- TH returns at 2 yrs = 24%
- PH (RRH returns do not include our system model) = 38%
- PSH successful exits + retention = 93%/92%
4 Main SPM HUD is weighing:

- Exits to PH for SO
- Exits to PH for ES, TH and RRH
- Retention and exits for PSH

The Way Home Data:

- SO exits in 2015 vs. 2016 = 38% dropped to 16%
- ES, TH, RRH exits in 2015 vs. 2016 = 45% dropped to 29%
- PSH exits + retention 2015 vs. 2016 = 93% to 92%
Next Steps:
- System Performance Measurement Workgroup to analyze deeper data based on ES vs TH vs RRH and SO
- SPM Workgroup to analyze data based on individual programs within each category
- SPM Workgroup to make recommendations about system interventions that yield biggest performance gains
- CoC Steering Committee approves and charges Lead Agency with Implementation
- Lead Agency implements and reports back
The Way Home is a coordinated system to end chronic and veteran homelessness by 2015, to end family and youth homelessness by 2020, and to build a system in which nobody has to be without permanent housing for more than 30 days.

For more information visit:
www.thewayhomehouston.org
Or email:
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