

CoC FAQs

(<https://www.hudexchange.info/coc/faqs/>)

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## CoC FAQs

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### **Can a community member, such as a shopkeeper or neighborhood resident, verify homelessness?**

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An intake worker may accept as third-party documentation, the oral or written observation of someone in the community, including but not limited to, a shopkeeper, a building owner, or a neighborhood resident (regardless of relationship with the household) that has **physically observed** where the individual or head of household is or has been residing. If the community member is unwilling to provide a written observation, the intake worker may document their conversation with the community member. The community member must indicate which specific months they **physically observed** the individual or head of household residing in a place not meant for human habitation. The intake worker must use their professional judgment to determine if the source is reliable.

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Program Requirements

Definition of Chronic Homelessness

### **Related FAQs**

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What are acceptable forms of third-party documentation for documenting an individual or head of household's history of residing in a place not meant for human habitation, emergency shelter, or safe haven? (<http://www.hudexchange.info/faqs/2756/what-are-acceptable-forms-of-third-party-documentation-for-documenting-an>)