

November 20, 2015 Lunch and Learn

All Things Data!

- Eva Thibaudeau, Director of Programs
- Ana Rausch, Coordinated Access Project Manager
- Erol Fetahagic, HMIS Administrator/Analyst

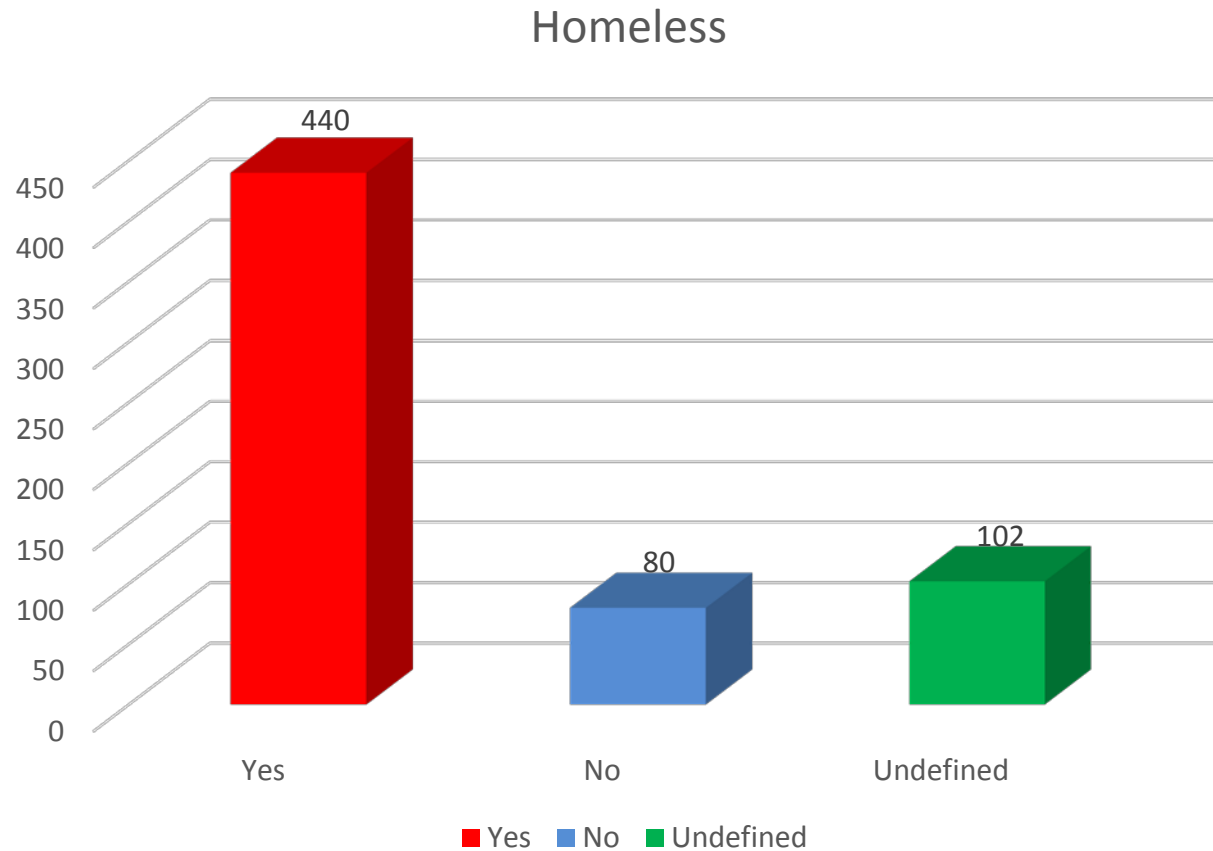


Chronic Surge

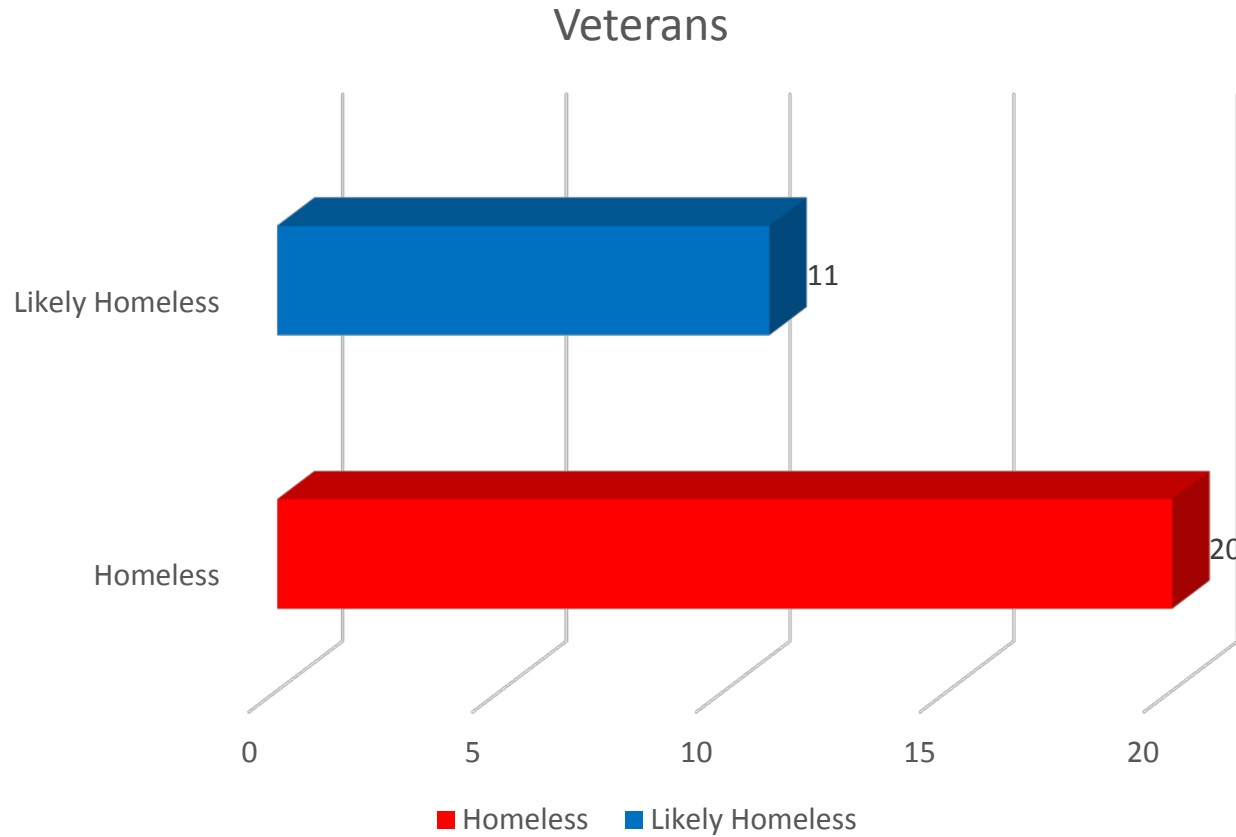
- August & September 2015
- 11 Houston City Council Districts
- Outreach Teams & Volunteers
 - 622 Individuals Engaged
 - 58 were Veterans



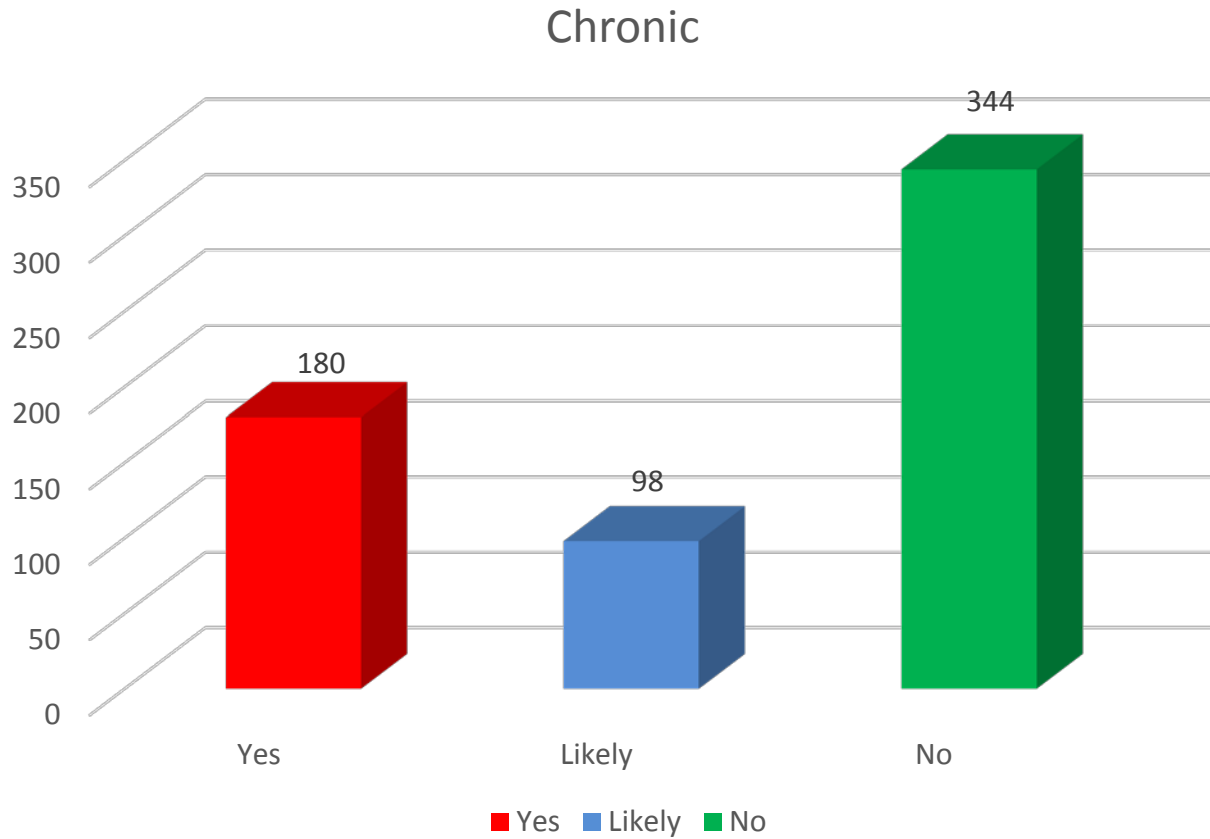
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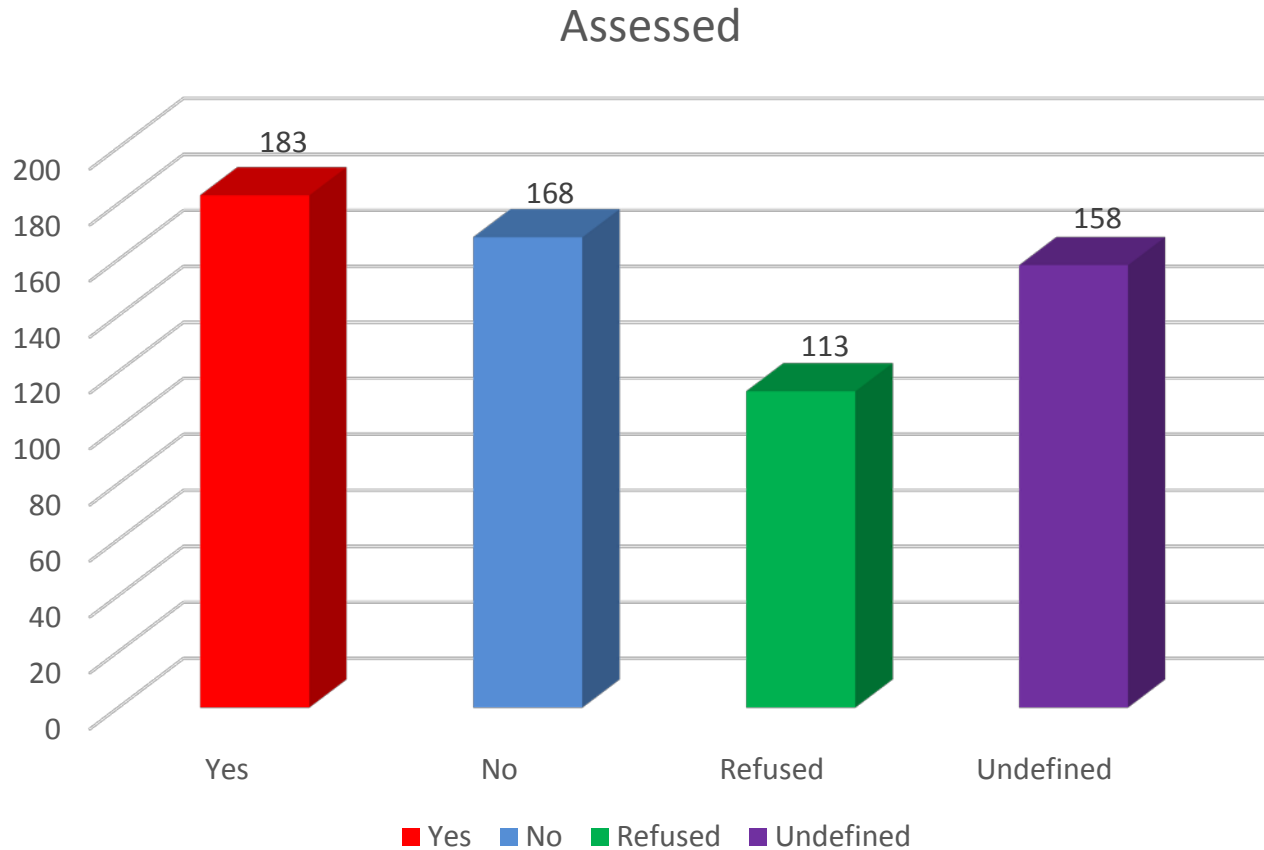
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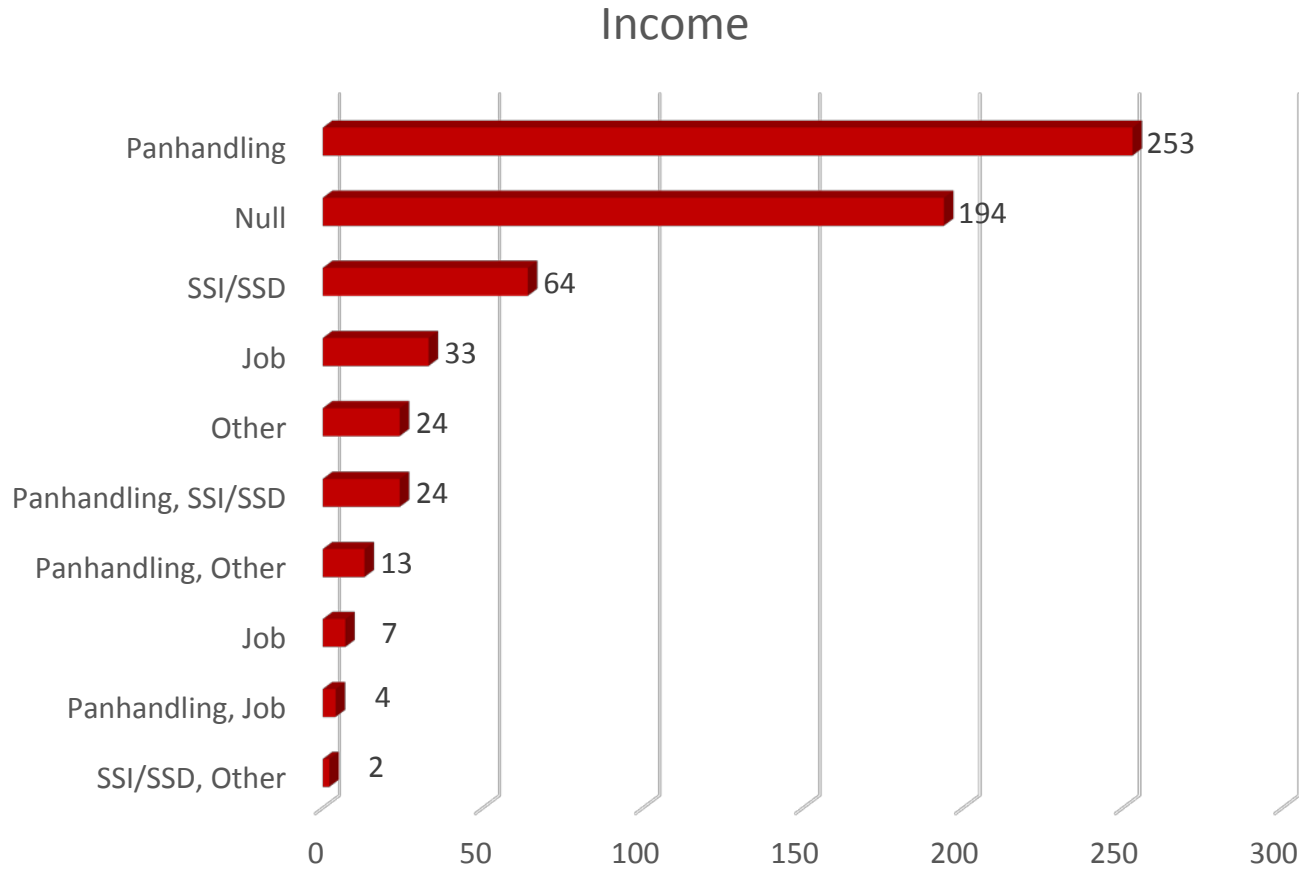
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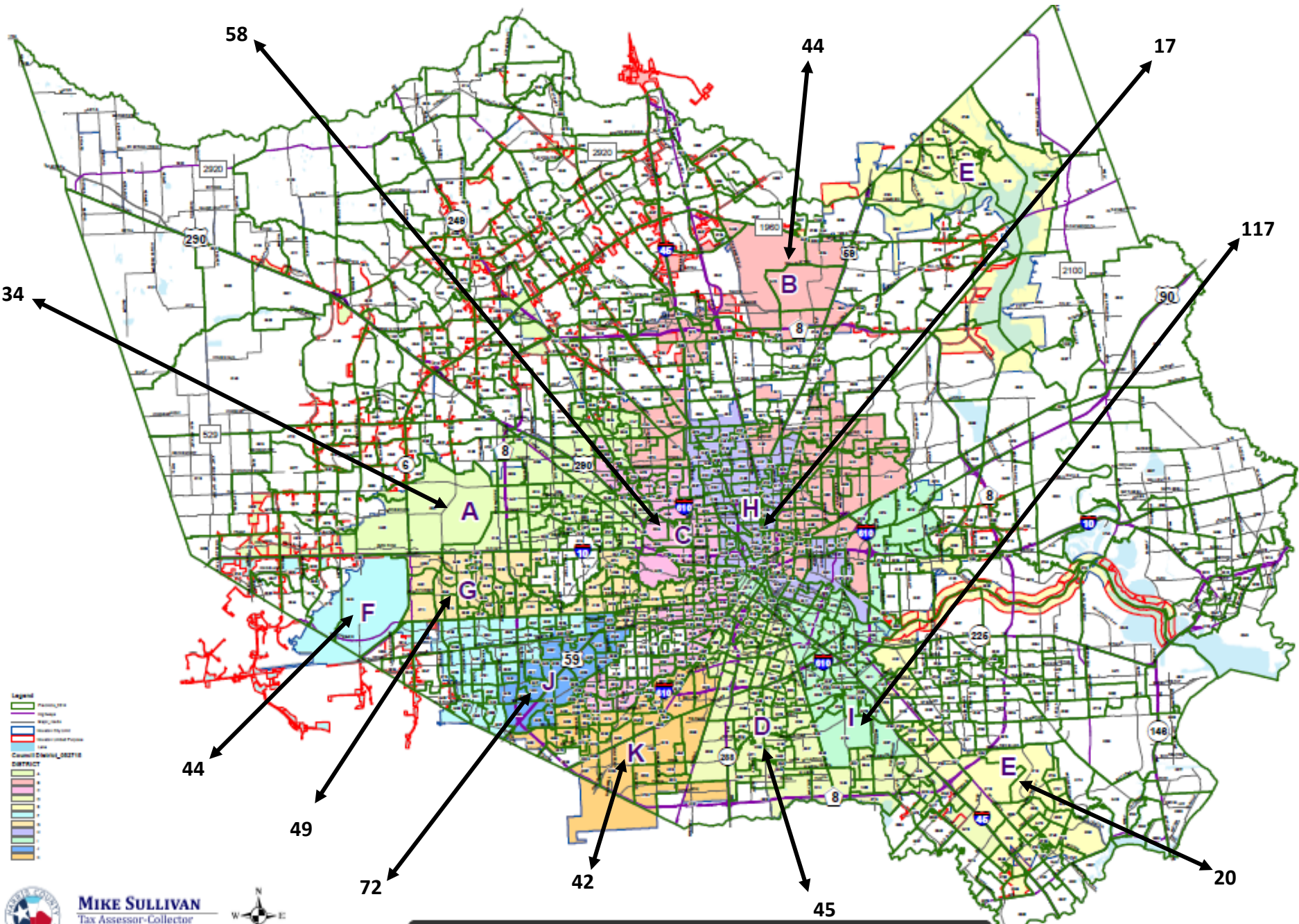


Chronic Surge



Chronic Surge





2016 Homeless Count & Survey (PIT)

New Methodology:

- January 26, 27, & 28th , during the day.
- If you sign up for each day then that means you signed up for ALL 3 days.
- No more counting from vehicles.
- ALL homeless people encountered over the 3 day period will be interviewed.

Count Teams:

- Each team will have a team lead/captain that will be the primary Surveyor.
- The rest of the team will have a Driver, Navigator, & Spotter.
- Driver, Navigator, & Spotter may also act as a Surveyors.



Homeless Management Information System (HMIS)

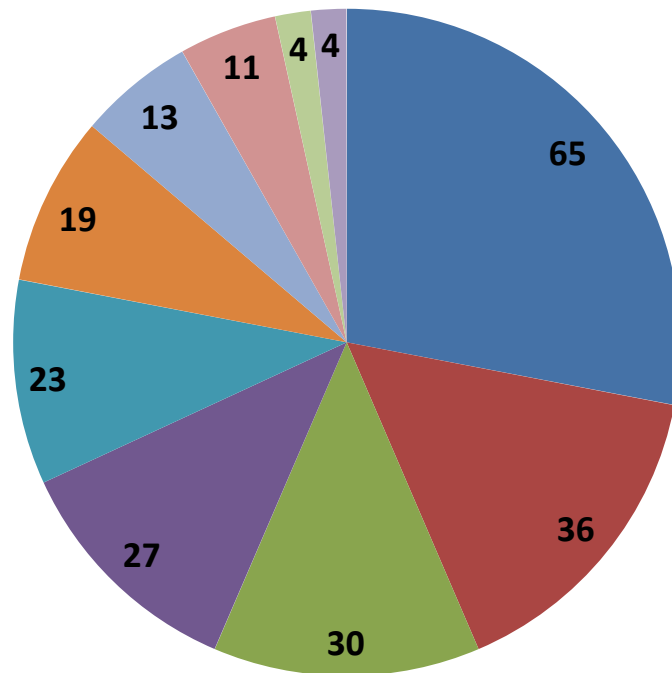
System Summary (Nov-2015):

- Participating Organizations: 64
- Active Projects: 232
- Active Users: 613
- Client Records: 220,094
- Clients Active in 2015: 39,778
- Coalition HMIS Support Team Members: 6



HMIS Project Breakdown

Projects Active in 2015



- Services Only
- Permanent Supportive Housing
- Transitional Housing
- Homelessness Prevention
- Rapid Re-Housing
- Emergency Shelter
- Other
- Street Outreach
- Day Shelter
- Permanent Housing

HMIS Reporting Levels

- Client (e.g., Client Services report)
- Project (e.g., Annual Performance Report)
- Agency (e.g., Service Summary report)
- System (e.g., System Dashboard, AHAR)
- Multi-System (e.g., SSVF Data Repository)

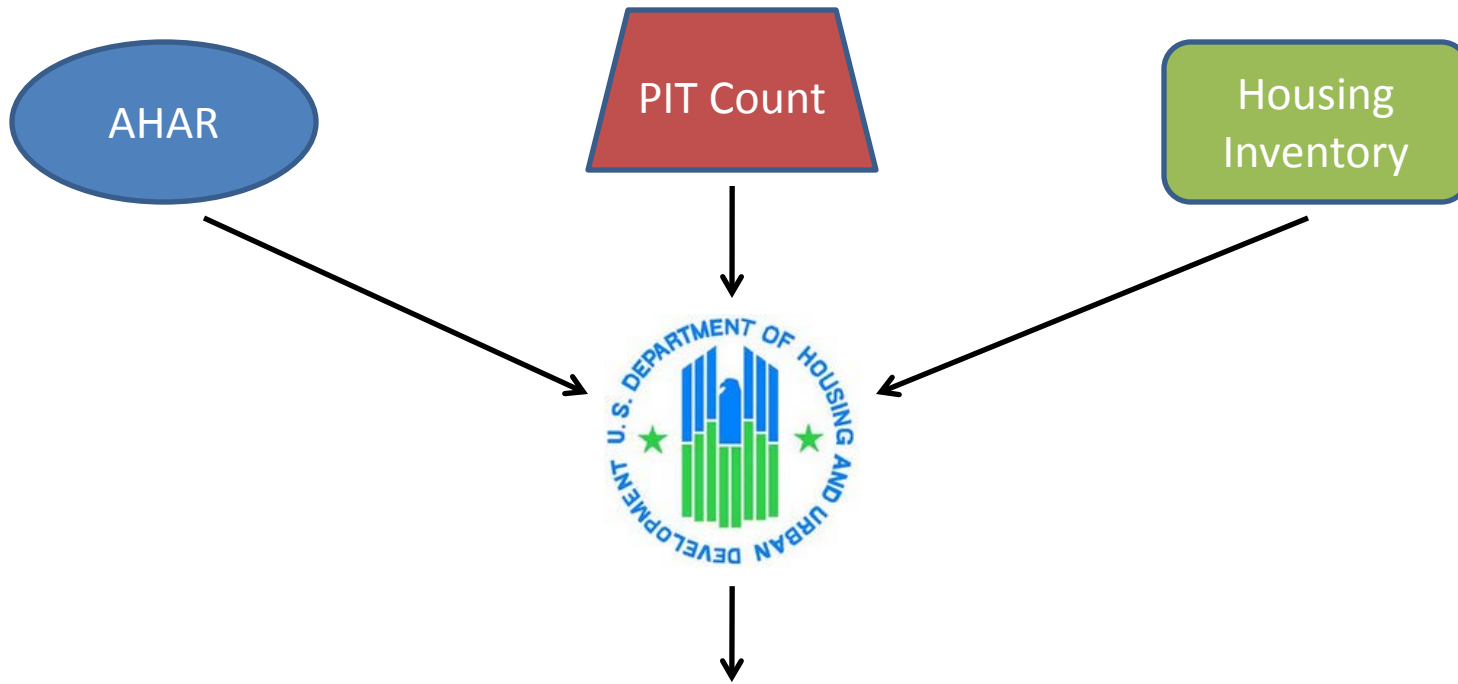


Annual Homeless Assessment Report to Congress (AHAR)

- **Who:** CoC Residential Projects participating in HMIS – Emergency Shelters, Transitional Housing, and Permanent Supportive Housing
- **When:** Reporting period is 10/1/14 to 9/30/15; the report is due to HUD by December 23, 2015
- **How:** The report generated from HMIS is sent to HUD; it is combined with PIT Count and Housing Inventory for the final report to Congress
- **What:** AHAR provides nationwide estimates of homelessness, and includes information about the demographic characteristics, service use patterns, and the capacity to house homeless persons
- **Why:** The report is used by federal, state, and local policymakers to understand trends in homelessness and inform their policies



CoC System Reporting to Congress



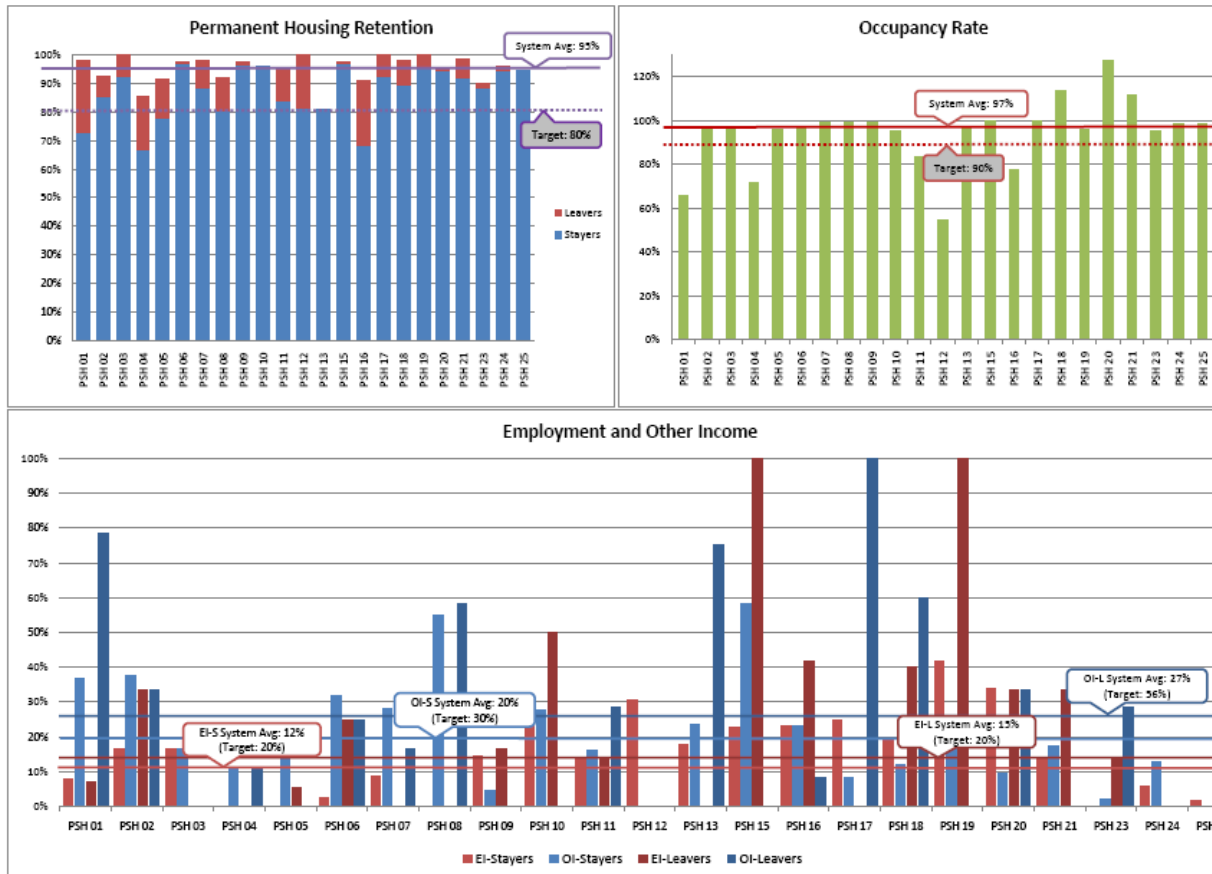
Continuum of Care Dashboard Reports

- Dashboards are designed to give necessary information to stakeholders in an easy-to-read manner
- Generated at least annually from HMIS data
- Used by CoC, funders, workgroups, and general public
- System-aggregate or project-by-project content
- Based on project-specific performance measures for:
 - Permanent Supportive Housing (CoC-funded)
 - Transitional Housing (CoC-funded)
 - Rapid Re-Housing (ESG and CoC-funded)



PSH Dashboard Example

Houston/Harris County CoC - PSH Performance Dashboard
 Report Period: March 1, 2015 - August 31, 2015



RRH Dashboard Example

RRH Funders Collaborative Dashboard

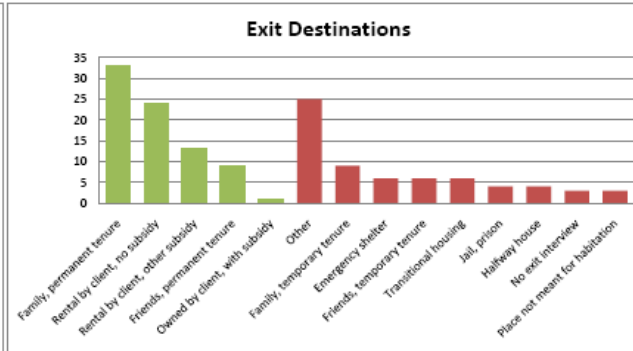
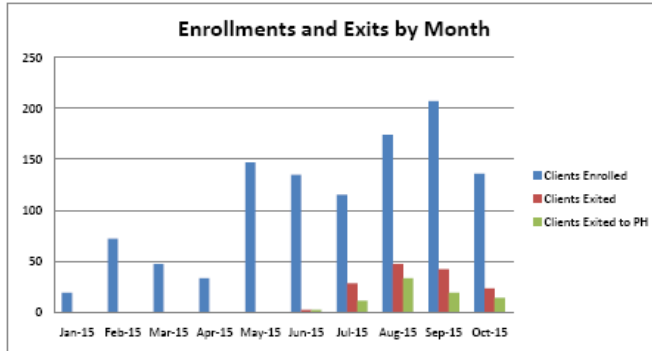
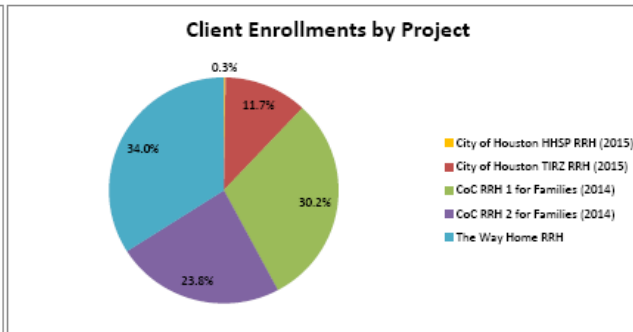
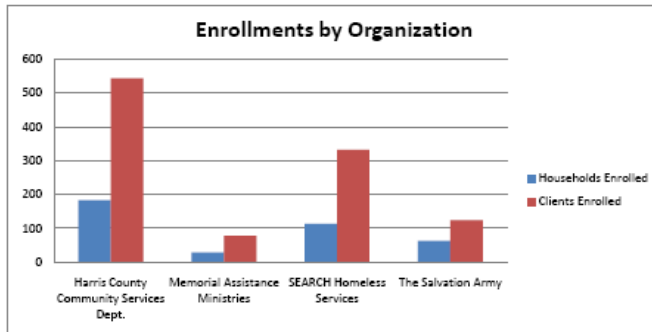
Data from January 1, 2015 to October 31, 2015

Households Enrolled:	385
Households Moved-In:	151

Average days from Assessment to Enrollment:	26
Average days from Enrollment to Move-In:	67
Average days from Enrollment to Exit:	107

Clients Enrolled:	1078
Clients Moved-In:	460
Clients Exited:	142
Clients Exited to PH:	79 56%

Note: Summary data is unduplicated. Detailed data may be duplicated across categories.



COALITION
FOR THE
HOMELESS
Leading Houston Home

The Way Home
Changing the Path for Houston's Homeless

HUD System Performance Measures

- Finalized in May 2015
- Measures will use HMIS and PIT Count data
- Correct project setup and good client-level data quality in HMIS are crucial
- Measures will be used to compare annual changes within the CoC
- Measures will not be used to compare different CoCs
- Reporting expected to start in January 2016



Measures 1 & 2

- **Measure 1:** Length of Time Persons Remain Homeless
 - Change in the average and median length of time persons are homeless in ES and SH (and TH) projects
- **Measure 2:** The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 Months and within 2 Years
 - Returns to SO, ES, SH, and TH (and PSH) projects after exits to permanent housing destinations



Measures 3 & 4

- **Measure 3:** Number of Homeless Persons
 - Change in PIT counts of sheltered and unsheltered homeless persons
 - Change in annual counts of sheltered homeless persons in HMIS
- **Measure 4:** Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
 - Change in employment income during the reporting period for system stayers / leavers
 - Change in non-employment cash income during the reporting period for system stayers / leavers
 - Change in total cash income during the reporting period for system stayers / leavers



Measures 5 & 6

- **Measure 5:** Number of Persons who Become Homeless for the First Time
 - Change in the number of persons in ES, SH, and TH (and PH) projects with no prior enrollments in HMIS
- **Measure 6:** Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD’s Homeless Definition in CoC Program-funded Projects
 - Only CoC applicants that have exercised the authority and been approved by HUD to serve families with children and youth defined as homeless under other federal laws are required to complete Measure 6



Measures 7 a & b

- **Measure 7a:** Successful Placement from Street Outreach
 - Change in placements to permanent housing destinations, temporary destinations (except for a place not meant for human habitation), and some institutional destinations
- **Measure 7b:** Successful Placement in or Retention of Permanent Housing
 - Change in exits to permanent housing destinations
 - Change in exit to or retention of permanent housing



Performance Measures in the CoC Application – SSO, TH, and RRH

* 3A-4a. Exits to Permanent Housing Destinations:

In the chart below, CoCs must indicate the number of persons in CoC funded supportive services only (SSO), transitional housing (TH), and rapid re-housing (RRH) project types who exited into permanent housing destinations between October 1, 2013 and September 30, 2014.

	Between October 1, 2013 and September 30, 2014
Universe: Persons in SSO, TH and PH-RRH who exited	1,728
Of the persons in the Universe above, how many of those exited to permanent destinations?	1,065
% Successful Exits	61.63%

Performance Measures in the CoC Application – PSH

* 3A-4b. Exit To or Retention Of Permanent Housing:

In the chart below, CoCs must indicate the number of persons who exited from any CoC funded permanent housing project, except rapid re-housing projects, to permanent housing destinations or retained their permanent housing between October 1, 2013 and September 31, 2014.

	Between October 1, 2013 and September 30, 2014
Universe: Persons in all PH projects except PH-RRH	2,433
Of the persons in the Universe above, indicate how many of those remained in applicable PH projects and how many of those exited to permanent destinations?	2,270
% Successful Retentions/Exits	93.30%

System Performance Monitoring

- Dashboards
- Housing Models
- Scoring
- Ranking
- Thresholds



HEARTH Act Requirements

From:

- Agency Performance
- Unique Agency Intake
- Planning in Silos
- Haphazard Decisions
- Housing Readiness

To:

- ➔ System Performance
- ➔ Coordinated Assessment
- ➔ System Action Plan
- ➔ Data Driven Decisions
- ➔ Housing First

HEARTH Act Measurements

- **Reduce** the overall number of people experiencing homelessness
- **Reduce** the length of time that people remain homeless
- **Reduce** the returns to homelessness
- **Reduce** first time homelessness
- **Increase** job/income growth
- **Increase** the access/coverage to reach persons who are homeless



The Way Home is the collaborative model to prevent and end homelessness in Houston, Harris County, and Fort Bend County.

For more information visit:
www.thewayhomehouston.org

Or email:
info@thewayhomehouston.org

