

# Coordinated Access-Houston

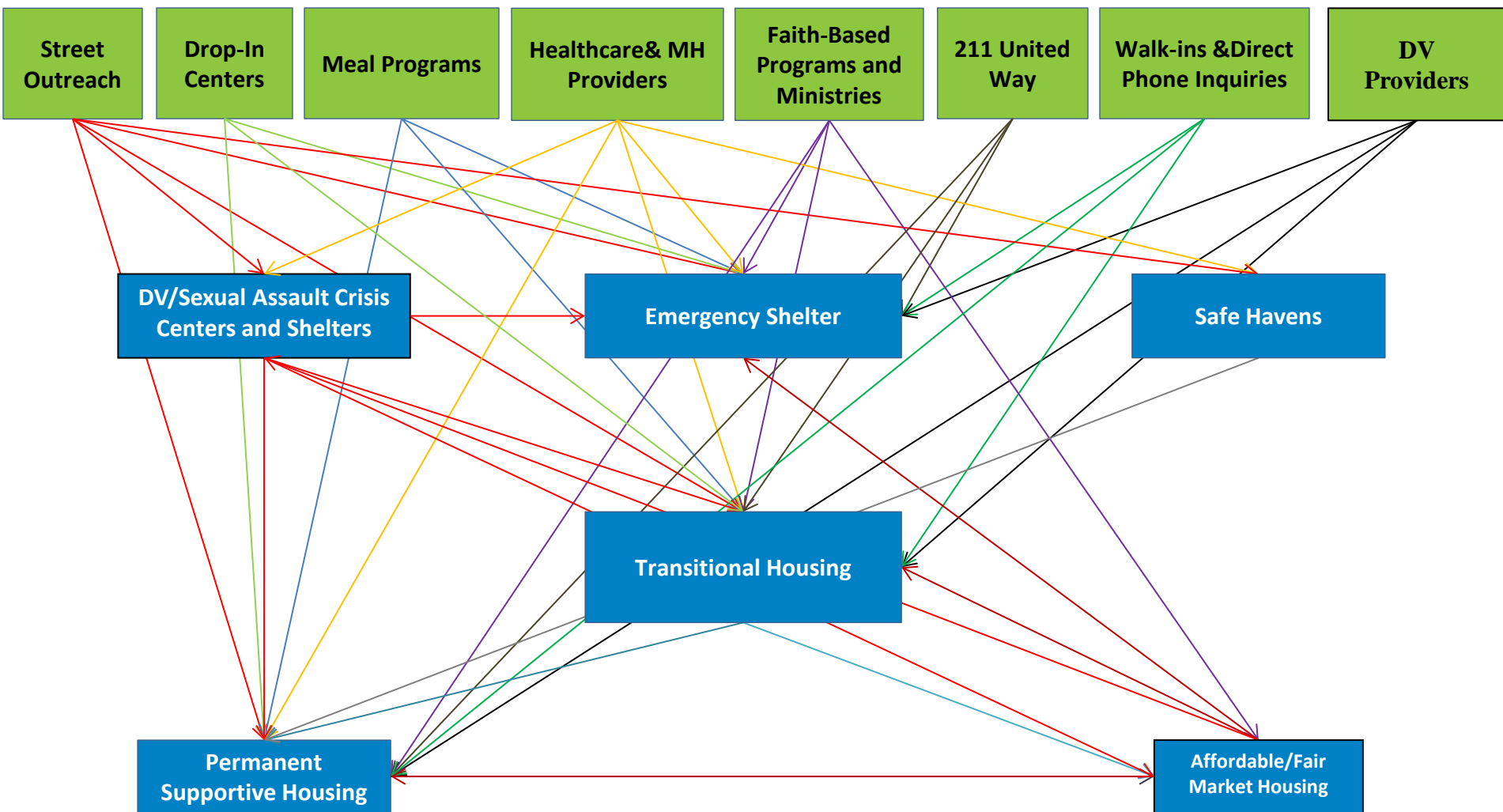
## *The Shift*

The Source for  
Housing Solutions



- **Accessing housing in the past**
- **Accessing housing through the Coordinated Access System**
- **Progress Made**

# Access to Housing in the Past



# Challenges with the Old System

- **Difficult for homeless individuals to access housing**
- **Unique assessment at each agency**
  - Housing match accuracy
- **Unique referral processes at each agency**
- **Difficult to know housing availability across the system**

# Coordinated Access

- **Centralized or Coordinated Assessment** - means a centralized or coordinated process designed to coordinate intake assessments and referral processes.

Access

- **Easily Accessible to Those that Need Housing**

Assess

- **Using Standardized Assessment Tools**

Assign

- **Developing a Central Referral System**

Accountability

- **Accurate Housing Matches - Close the Side Doors**

# Access to Housing Through Coordinated Access

Housing Program Eligibility and Capacity

All programs available for enrollment are listed below. By default only programs that have eligibility criteria are displayed. The selected client is evaluated against the eligibility criteria for each program and a result for each is displayed below.

Only Display Programs with Eligibility Criteria:

Facility	Waitlist	Eligibility Result	Additional Eligibility Detail	Contact Phone	Facility Availability
A Helping Place (PSH for Singles) A Helping Place 500 W. Alabama Houston, Houston 77027		Passed			7 of 10 Bed(s) Available
A1 Family Housing (PSH for Families) A1 Family Housing 1111 Calhoun Houston, Houston 77002		Fail			29 of 29 Unit(s) Available
AF - Project T.E.X.T.M.S.G. (Program Eligibility Requirements) AFH - Project T.E.X.T.M.S.G. 900 N. Durham #124 Houston, Houston 77004		Not enough data		713-623-6706	12 of 18 Bed(s) Available
Harmonious Home Permanent (PSH for Singles) Harmonious Home Permanent 1111 Calhoun Houston, Houston 77002		Passed		713-623-6706	27 of 27 Bed(s) Available

Program Details

Waitlist

Eligibility

Unit Availability

Referral

# Benefits of the Coordinated Access System

- **Clear points of access for homeless individuals**
- **Standardized assessment**
  - Housing match accuracy
- **Standardized/coordinated referral process**
- **Real-time knowledge of housing availability**

# Developing the System

- **CA Workgroup**
- **PSH Workgroup**
- **RRH Workgroup**
- **CA Transition Team**



# Progress to Date

- **Phase 1 HMIS Build Out Complete**
- **Phase 2 HMIS Began 6/1/14**
- **3 Hubs Are Up and Running/10 Housing Assessors and 2 Housing Navigators**
- **Call Center Being Tested with LBJ and Ben Taub**
- **VA Drop-In Center is Next Hub**
  - 3 staff completed initial training
- **First Mobile Outreach Assessor On-line Soon**
- **Real-time unit availability in HMIS-VASH and CoC units**
- **489 PSH Units Opening Through 9/2015**
- **339 clients assessed, 74 housed, average 54 days**

# Questions



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